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This page is intended to give a short overview on known issues and to provide potential solutions and workarounds to the issues seen.

Last update: 2021-01-12

To stay informed, please refer to the News page. Also, please pay attention to the information contained in the "Message of the day" displayed when logging onto the system.

## **Detected HW and node issues**

#### CM nodes

• dp-cn25: FW issues (#2495)

#### **DAM** nodes

- dp-dam02: node currently reserved for special use case (#2554)
- dp-dam03: node currently reserved for special use case (#2242)

#### **ESB** nodes

- dp-esb[01-25]: currently not avialable due to Fabri3 installation
- dp-esb73: GPU ECC error (#2523)
- dp-esb75: node currently reserved for special use case (#2568)

## **SDV** nodes

- · several nodes have been taken offline:
  - deeper-sdv[11-16]
  - deeper storage system: (deeper-fs[01-03], deeper-raids)
- deeper-sdv[01-10]: currently not available: configuration change needed
- knl01: NVMe issues (<u>#2011</u>)

# Software issues

# **SLURM** jobs

- due to introduction of accounting with the start of the early access program there is some re-configuration of user accounts needed within SLURM to assign the correct QOS levels and priorities for the jobs
- this might lead to (temporary) failing job starts for certain users
- if you cannot start jobs via SLURM, please write an email to the support list: sup(at)deep-est.eu

#### GPU direct usage with IB on ESB

· only available via Developer stage, for testing load:

```
module --force purge
module use $OTHERSTAGES
module load Stages/Devel-2019a
module load GCC/8.3.0 or module load Intel
module load ParaStationMPI
```

• use PSP\_CUDA=1 and PSP\_UCP=1

#### GPU direct usage with Extoll on DAM

- new Extoll driver for GPU direct over Extoll still shows low performance on the DAM nodes
- available via Developer stage, for testing load:

```
module --force purge
module use $OTHERSTAGES
```

module load Stages/Devel-2019a module load GCC/8.3.0 or module load Intel module load ParaStationMPI